

QUALITY POLICY STATEMENT

AWZ International aims to be a trusted partner to its clients and suppliers by providing consistent, reliable, high quality services and solutions.

Quality performance is one of the main keys of AWZ International culture and every employee responsibility to maintain quality performance of all businesses at the highest level that drives the commitment to our clients to exceed their expectations and to never compromise on safety, compliance and quality.

We are committed to providing our employees with the resources and opportunities to develop their initiatives, talents and creativity to maximise their contribution to the success of our company and the continued satisfaction of our clients.

Quality Obligations

- Complying with standards, statutory obligations, specifications, and codes of practice relevant to quality management.
- Maintain the commitment to continual improvement and communicate our goals and objectives to every AWZ International employees.
- Establishing Objectives to improve the process of Quality Management system continually and Monitoring processes towards Service quality into our systems and services.
- The provision of all necessary resources and support to ensure the effective operation of the company's Quality Management System (QMS).
- The involvement of all employees in the continuous development of the company's processes;
 and frequent monitoring and review of all company systems and processes to ensure ongoing compliance and continual improvement.
- Implementing Risk Based Thinking and Identifying the root cause of non-conformities and subsequently eliminating the same.
- Providing periodical training to the staff to help them understand the importance of AS9120,
 Rev B (Quality Management Systems Requirements for Aviation, Space, and Defense Distributors).
- To comply with all relevant industry laws and regulations and ensure that company policies are effectively enforced.

We are fully committed with these obligations by incorporating a QMS that is integrated into every part of AWZ International's operation and through the provision of effective communication, employee engagement, training, and support.

Walid Zaatarah Managing Director